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Sent: Mon, 01 Jan 2001 10:00:00 -0800
To: recipient@enron.com
Subject: Enron Sample Thread

Message-ID: <23790256.1075848246783.JavaMail.evans@thyme>
Date: Thu, 24 May 2001 00:30:00 -0700 (PDT)
From: steven.kean@enron.com
To: susan.mara@enron.com, jeff.dasovich@enron.com, paul.kaufman@enron.com,
sandra.mccubbin@enron.com
Subject: Draft - Background and Q&A for CA residential customers
Cc: richard.shapiro@enron.com, james.steffes@enron.com
Mime-Version: 1.0
Content-Type: text/plain; charset=us-ascii
Content-Transfer-Encoding: 7bit
Bcc: richard.shapiro@enron.com, james.steffes@enron.com
X-From: Steven J Kean
X-To: Susan J Mara, Jeff Dasovich, Paul Kaufman, Sandra McCubbin
X-cc: Richard Shapiro, James D Steffes
X-bcc:
X-Folder: \Steven_Kean_June2001_5\Notes Folders\Sent
X-Origin: KEAN-S
X-FileName: skean.nsf

Please send any comments directly to Peggy.

----- Forwarded by Steven J Kean/NA/Enron on 05/24/2001
07:29 AM -----

Peggy Mahoney@EES
05/24/2001 12:32 AM
To: James D Steffes/NA/Enron@Enron, Karen Denne/Corp/Enron@ENRON, Mark
Palmer/Corp/Enron@ENRON, Steven J Kean/NA/Enron@Enron, Vicki
Sharp/HOU/EES@EES, Marty Sunde/HOU/EES@EES, Elizabeth Tilney/HOU/EES@EES,
Elizabeth Ivers/Enron@EnronXGate, Mark Koenig/Enron@EnronXGate, Paula
Rieker/Enron@EnronXGate, Evan Hughes/HOU/EES@EES
cc: Max Eberts/HOU/EES@EES

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Attached is the first Q&A draft. Please review, add questions, edit, etc.
This will be used as a guide for media and government affairs responses.

Evan/Diann - It needs to be tailored for use as a customer service script.
There are some blanks we could use your help on - noted in blue.

Max Eberts at 58804 and Beth Tilney at 35022 will be the contacts for edits
via email or by phone. I will call-in when I arrive in Washington at about
1:30pm.

Thanks
Peggy